

# myAGCS.com

## Embracing the digital age

[www.myagcs.com](http://www.myagcs.com)

78%

**78% of organizations feel achieving digital transformation will become critical for company performance\***

\*Source: Cap Gemini Consulting/ MIT Management Review Research Report 2013 – Embracing Digital Technology

In an increasingly global economy, multinational businesses have a growing need to access core insurance information across their risk portfolio – this complements their own risk awareness and risk management approach.

Allianz Global Corporate & Specialty is responding to this need by broadening its services to key clients – myAGCS.com is a customized online tool which provides access to Allianz International Insurance Solutions (IIS) and Allianz Risk Consulting (ARC) information.

### Creating a window to clients' core AGCS insurance data

myAGCS.com promotes full data transparency, allowing an insight on how we are implementing a client's International Insurance Program (IIP) and how their global risk consulting services are being comprehensively managed.

When agreed with the clients, brokers can also have access to the clients' information via the portal – it is a tool whereby they can also conduct regular monitoring and hence meet their own client service objectives.

In this way, AGCS seeks to promote the tripartite nature of the insurance relationship – a mutual understanding is critical to successful global relationships.

### Understanding customer needs

Previously our technology focus was on the development of our internal systems to support our core global business model and to build the pillars for excellent client service.

This focus has expanded however and we are now looking externally by using our chosen technology to offer customers an easy to use web-based portal and making information available to them.



### Features currently available on myAGCS.com for client and broker users include:

- Allianz International Insurance Solutions (IIS) Program Overview Reports and Program & Policy Summaries
- File attachment capabilities at both Program and Policy levels
- Allianz Risk Consulting (ARC) reports
- Location maps and location risk reports
- Risk improvement recommendation tracking features and impairment notification functionality

The portal provides easy and convenient user access to comprehensive global program implementation data. Clients can also request upload of accompanying program documents to complement the standardized reports.

For ARC, users can download reports at overall account and individual location level – this supports better risk management and recommendation monitoring.

79%

**79% of companies feel concerned about risk data quality and management\***

\*Source: Deloitte Global Risk Management Survey 2014, 8th edition



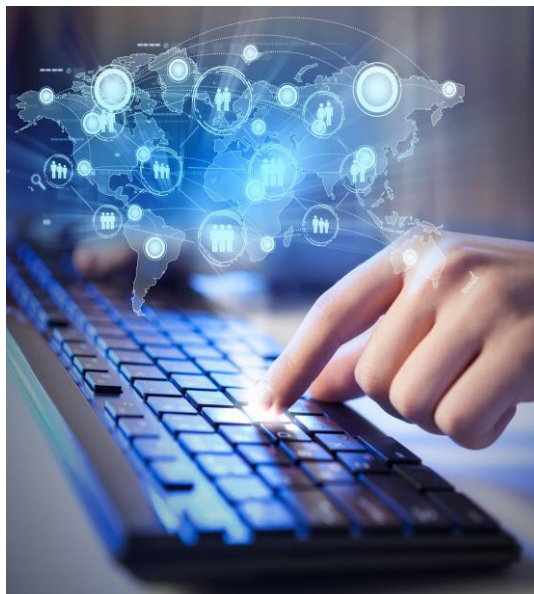
## A dedicated platform for clients' core insurance information

myAGCS.com is Allianz Global Corporate & Specialty's secure online client portal built to provide users with an array of risk management and global program reporting information, enabling multinationals to maintain better control and monitoring of their risk "estate".

The portal is compliant with and adheres to the Allianz Group standards for information security, which are based on ISO 27001. The data is fully encrypted, which means it is better security than a standard e-mail data exchange.

Access to the portal can be provided to client or broker users who are nominated by the client.

E-solutions are becoming the norm for the provision of client data and myAGCS.com provides the platform from which clients and their brokers will be able to easily access reports, documents and information in real time and from one location.



Allianz Risk Consulting Reports - Property 2014

Location World Map

Total TSI: TSI above 20 million €

Generate Report



Allianz

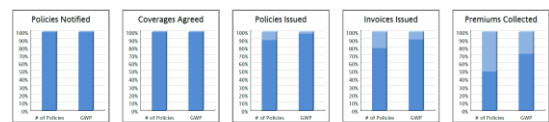
Program Overview Report

AGCS SAMPLE AG

Summary Program Implementation Status

Report Date : 27 October 2015

Inception Date : 01 April 2015



| Cat                | Completed |      | Open |     | Completed |      | Open    |     |
|--------------------|-----------|------|------|-----|-----------|------|---------|-----|
|                    | No.       | %    | No.  | %   | EUR       | %    | EUR     | %   |
| Policies Notified  | 10        | 100% | 0    | 0%  | 742,239   | 100% | 0       | 0%  |
| Coverages Agreed   | 10        | 100% | 0    | 0%  | 744,439   | 100% | 0       | 0%  |
| Policies Issued    | 9         | 90%  | 1    | 10% | 732,231   | 98%  | 11,918  | 2%  |
| Invoices Issued    | 8         | 80%  | 2    | 20% | 675,521   | 95%  | 48,918  | 9%  |
| Premiums Collected | 5         | 50%  | 5    | 50% | 139,021   | 72%  | 205,818 | 28% |

## Customer benefits of using myAGCS.com

- A one-stop shop for a variety of core insurance information
- Greater clarity and control over international insurance data both at program and policy level
- Enables better governance to support clients' risk management
- Increased transparency of AGCS towards clients and brokers, improving the collaboration between the parties
- Future portal enhancements focused on customer service and adapted to client and broker needs

### Contact Us:

For more information about the portal and how to sign up, please refer to your AGCS Key Account Manager or established AGCS contact point.